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Case Study
North Bristol Trust

NHS Trust

Building capability in your Capital Project and Estate's Programme Management Office (PMO)



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“Through the work that we have done with Provelio and Method Grid our capital project delivery is clearer, more controlled and more predictable. I wouldn't hesitate to use them again in the future.”



Nick Fox - Deputy Director of Capital Projects and Estate Management
at North Bristol NHS Trust



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The Challenge

The situation facing the North Bristol NHS Trust's Capital Projects and Estates Management Team was a wholly typical one. There was no common project management methodology or control documentation/process and, as such, team members were applied idiosyncratically to this task - to varying quality standards. This lack of clarity and a common approach often resulted in unrealistic expectations about the timescales and workloads required to deliver estates capital projects. Finally, the lack of a formal project management system hindered the development of proactive professional development of the team.

The Solution

Harnessing the Method Grid solution, expert facilitators Provelio (GRIDteam partners of Method Grid) were quickly able to develop a project management delivery system that represented best practice for this form of control oversight. This system represented what needed to be done, at specific points in a project's life cycle, to robustly control the scope, risks, quality and budgets - while also providing the right, timely management information to manage service delivery. This system supported the NHS Business Case process and resulted in a set of standard project control documents, tools and checklists. The system was embedded within the cloud-based Method Grid platform to support remote, de-centralised teams i.e. it can be used by both the internal NHS Team and their external supply chain. Uniquely, the end product represents a system that is both a knowledge management repository of best practice, and continual improvement, and has the functionality to control actual project delivery for each individual project.

The Resultant Benefits

The benefits of this intervention and the resultant project controls toolbox, built on Method Grid, have been manifold. As a function of the new best-practice project management platform, there is now a common understanding of the processes, and typical timescales, involved in delivering a capital project within the wider NHS Trust. The repository of standard project documentation has enabled a

single source of truth view of their project portfolio (backed up by powerful MI dashboards). The system also provides the foundational training resource for the professional development of existing and new staff. Finally, the system has enabled and improved the quality, collaboration and communication of their remote and mixed project teams.

Please contact us to set up an introductory call
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